



wisconsin department of  
**children + families**

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Division of Enterprise Solutions

November 21, 2011

To: Steve Martinelli  
Cost Allocation & Program Integrity Section  
Bureau of Finance

From: Sarah R. Cannon, Research Analyst,  
Bureau of Finance

Final  
Final

**RE: FFY'11 4<sup>th</sup> QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY**

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 4<sup>th</sup> quarter of Federal Fiscal Year 2011 (July 1 – September 30, 2011), 2760 telephone calls were conducted to county social service workers. Of these calls, 1,586 were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 4<sup>th</sup> quarter of Federal Fiscal Year 2011 (July 1 – September 30, 2011). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on 1,586 client-related calls):

**Wisconsin Random Moment Time Study Statewide Federal IV-E Claim**  
**FFY11 – July 1 – September 30, 2011**

*( Control and Experimental Guardianship Group calls have been excluded)*

		Unassigned & Exempt Group		Control Group		Experimental Group		Guardianship (eff 8/1/11)		Total	
		#	%	#	%	#	#	%	#	%	#
<b>1. IV-E. Claim</b>											
01	Eligibility Determination	0	0.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	0
<b>2. Foster Care Activity</b>											
02	Rate Setting	5	0.32%	0	0.00%	0	0.00%	0	0.00%	5	0.32%
03	Placement of Children	40	2.52%	0	0.00%	0	0.00%	0	0.00%	40	2.52%
08	Preparation for & Participation in Judicial Det.	84	5.30%	1	0.06%	0	0.00%	1	0.06%	86	5.42%
09	Resource Development	35	2.21%	0	0.00%	0	0.00%	0	0.00%	35	2.21%
10	Recruitment	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2	0.13%
21	Transportation for FC Administration	19	1.20%	0	0.00%	0	0.00%	0	0.00%	19	1.20%
41	Dev. Of Case Plan (Child-Medical)	1	0.06%	0	0.00%	0	0.00%	0	0.00%	1	0.06%
42	Dev. Case Plan (Child-Non-Medical)	7	0.44%	0	0.00%	0	0.00%	0	0.00%	7	0.44%
43	Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51	Case Review (Child-Medical)	3	0.19%	0	0.00%	0	0.00%	0	0.00%	3	0.19%
52	Case Review (Child-Non-Medical)	47	2.96%	0	0.00%	0	0.00%	0	0.00%	47	2.96%
53	Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
61	Case Management (Child-Medical)	15	0.95%	0	0.00%	0	0.00%	0	0.00%	15	0.95%
62	Case Management (Child-Non-Medical)	320	20.18%	2	0.13%	1	0.06%	0	0.00%	323	20.37%
63	Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	10	0.63%	0	0.00%	0	0.00%	0	0.00%	10	0.63%
71	Referral for Services (Child-Medical)	1	0.06%	0	0.00%	0	0.00%	0	0.00%	1	0.06%
72	Referral for Services (Child-Non-Medical)	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2	0.13%
73	Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2	0.13%
<b>Total Foster Care Activity</b>		<b>593</b>	<b>37.39%</b>	<b>3</b>	<b>0.19%</b>	<b>1</b>	<b>0.06%</b>	<b>1</b>	<b>0.06%</b>	<b>598</b>	<b>37.70%</b>

In FFY11, 4<sup>th</sup> Quarter results of telephone interviews yield the following breakout of Pre-Placement Activity (% results based on **1,586** Client-related calls):

<b><i>Pre-Placement/ Preventing Foster Care Activity</i></b>										
		<b>Unassigned &amp; Exempt Group</b>		<b>Control Group</b>		<b>Experimental Group</b>		<b>Guardianship (eff 8/1/11)</b>		<b>Total</b>
		<b>#</b>	<b>%</b>	<b>#</b>	<b>%</b>	<b>#</b>	<b>%</b>	<b>#</b>	<b>%</b>	<b>%</b>
13	Prevention Case Plan Exists	52	3.28%	0	0.00%	0	0.00%	0	0.00%	52 3.28%
15	Court Proceedings Started	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2 0.13%
<b><i>Total Pre-Placement/ Preventing Foster Care Activity</i></b>		<b>54</b>	<b>3.40%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>54 3.40%</b>
<b>Total Foster Care/ Pre-Placement Activity</b>		<b>647</b>	<b>40.79%</b>	<b>3</b>	<b>0.19%</b>	<b>1</b>	<b>0.06%</b>	<b>1</b>	<b>0.06%</b>	<b>652 41.11%</b>
<b><i>Removal of Pre-Placement/ Preventing Foster Care Activity for JJ Cases</i></b>										
13	Prevention Case Plan Exists	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2 0.13%
15	Court Proceedings Started	1	0.06%	0	0.00%	0	0.00%	0	0.00%	1 0.06%
<b><i>Total (JJ Pre-Placement Calls to be removed from IV-E claim)</i></b>		<b>3</b>	<b>0.19%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3 0.19%</b>
<b>Grand Total Claimable Calls</b>		<b>644</b>	<b>40.61%</b>	<b>3</b>	<b>0.19%</b>	<b>1</b>	<b>0.06%</b>	<b>1</b>	<b>0.06%</b>	<b>649 40.92%</b>

There were 3 pre-placement calls regarding juvenile justice cases for FFY11 – 4<sup>th</sup> quarter. These were activities involving a juvenile delinquent who is at home, with a safety plan in place to prevent placement or pending court activity to remove the child from the home. Some of these cases involve juveniles who were previously placed outside the home, but reunified with their parent(s); with plans to prevent their re-removal. With these cases included in the Federal Claim, the net claimable calls were **40.79%**; a **1.28%** increase from FFY11 – 3<sup>rd</sup> quarter results, **39.51%**.

Due to the ACR Review, September, 2009, Pre-Placement Activities for Juvenile Justice Cases have been removed from the Federal Claim. Therefore, with the removal of the 3 juvenile justice pre-placement activities (Codes 13 and 15) from the Federal Claim, the net claimable calls for FFY11 – 4<sup>th</sup> Quarter is **40.61%**; a **1.42%** increase from FFY11 – 3<sup>rd</sup> quarter results (**39.19%**):

<b>Pre-Placement Activities - JJ Calls</b>		
13	Prevention Case Plan Exists	-2 -0.13%
15	Court Proceedings Started	-1 -0.06%
<b>Total JJ Pre-Placement Activities</b>		<b>-3 -0.19%</b>
<b>Total Claimable Calls for Quarter (less Code 13 &amp; 15 for JJ Cases)</b>		<b>644 40.61%</b>

With the addition of the 5 claimable subsidized guardianship waiver calls, the total IV-E claimable activity is: **40.92%**; a **1.15%** increase over FFY11- 3<sup>rd</sup> quarter results (**39.77%**)

<b>Claimable Calls (Foster Care + Pre-Placement)</b>	<b>644</b>	<b>40.61%</b>
<b>Total Guardianship Calls</b>	<b>5</b>	<b>0.31%</b>
<b>Total Claimable Calls for Quarter</b> (guardianship + non-guardianship calls)	<b>649</b>	<b>40.92%</b>

Break-down for non-claimable, child-related calls:

	# of interviews	% of individual clients
<b><u>Non-Claimable Child-Related Calls</u></b>		
11 Not at Risk of Placement ( 1 sub. guardianship call included)	471	29.63%
12 Positive Risk Assessment Completed	5	0.32%
16 Voluntary Kinship Placement (2 sub. guardianship calls included)	31	1.95%
81 Child Abuse/ Neglect Investigation	130	8.20%
82 Direct Social Services	22	1.39%
83 Juvenile Correctional Placements	28	1.77%
<b>Total Non-Claimable Child-Related Calls</b>	<b>687</b>	<b>43.13%</b>

<b>Total Child-Related Calls for Quarter</b>	<b>1,339</b>	<b>84.43%</b>
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Call Breakdown (% results based on 2,760 total RMTS calls):

Client-Related Calls	1,586	57.46%
Non-Client-Related Calls	1,174	42.54%
<b>Total Number of Calls for Quarter</b>	<b>2,760</b>	<b>100.00%</b>
Total Child-Related Calls	1,339	84.55%
Total Adult-Related Calls	247	15.45%
<b>Total Client-Related Calls</b>	<b>1,586</b>	<b>100.00%</b>

The following is a breakdown of the remaining **1,174** calls for the quarter (% results based on a total of 2760 calls):

<b>Non-Client-Related Calls</b>		
01 - Out-of Sample Calls	85	3.08%
02 – Vacation	301	10.91%
03 - Sick Leave	63	2.28%
04 - Compensatory Time	244	8.84%
05 – Leave	67	2.43%
06 - Personal Time (Breaks, Bathroom, etc.)	107	3.88%
07 - Staff Development	79	2.86%
09 - General Administrative Activities	209	7.57%
11 - Other Activity (Not Client-Related)	2	0.07%
23 - General Service Activity/ Resource Development	17	0.62%
<b>Total - Non-Client-Related Calls</b>	<b>1,174</b>	<b>42.54%</b>

The number of client-related calls has been relatively stable for the last 2 Federal Fiscal years (FFY09 thru FFY11); usually +/- 1%. The overall claiming trend for the Social Service Random Moment Time Study has declined from a high of **45.10%**, FFY – 4<sup>th</sup> quarter; the peak of the economic recession; but has slightly risen **1.15%** from FFY11 – 3<sup>rd</sup> quarter results of **39.77%**.

Currently more activity is spent on child-related cases; more specifically, claimable child-related cases; since the beginning of the recession, FFY08 – 4<sup>th</sup> quarter.

	FFY09 – 4 <sup>th</sup> Qtr	FFY10 – 1 <sup>st</sup> Qtr	FFY10 – 2 <sup>nd</sup> Qtr	FFY10 – 3 <sup>rd</sup> Qtr	FFY10 – 4 <sup>th</sup> Qtr	FFY11 – 1 <sup>st</sup> Qtr	FFY11 – 2 <sup>nd</sup> Qtr	FFY11 – 3 <sup>rd</sup> Qtr	FFY 11 – 4 <sup>th</sup> Qtr
1. Eligibility Determination	0.00%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
2. Foster Care Activity	34.42%	33.25%	34.75%	39.83%	39.15%	39.48%	37.04%	36.51%	37.39%
4. Pre-Placement Activity	12.95%	11.70%	11.86%	11.72%	12.30%	4.09%	3.69%	3.01%	3.40%
<b>Removal of Code 13&amp;15 JJ Cases</b>	<b>-7.82%</b>	<b>-7.54%</b>	<b>-7.08%</b>	<b>-7.26%</b>	<b>-7.01%</b>	<b>-0.45%</b>	<b>-0.043%</b>	<b>-0.32%</b>	<b>-0.19%</b>
Total Claimable Calls (excluding sub. guardianship calls)	39.55%	37.47%	39.53%	44.29%	44.44%	43.12%	40.29%	39.19%	40.60%
Subsidized Guardianship Calls	0.38%	0.38%	0.48%	0.31%	0.66%	0.71%	0.80%	0.58%	0.51%
Total Claimable Calls	39.93%	37.85%	40.01%	44.60%	45.10%	43.83%	41.09%	39.77%	40.92%

Note:

1. Effective with FFY09 – 1<sup>st</sup> quarter, Juvenile Justice Pre-Placement Activities have been removed from the SSRMTS.
2. Effective with FFY10 – 2<sup>nd</sup> quarter, Milwaukee County JJ, Aging and Disability Units were removed from the SS RMTS.
3. Effective with FFY11 – 1<sup>st</sup> quarter, Claimable Pre-Placement Activities have been limited to those cases where a safety plan is in place to prevent a child's removal from the home.
4. Effective August 1, 2011 – Subsidized Guardianship was rolled out from only BMCW to the entire state.

After improving in FFY11 – 3<sup>rd</sup> quarter to pre-recession levels, the abuse/ neglect investigation percentages are again increasing; from **6.71%** - FFY11- 3<sup>rd</sup> quarter to **8.20%** - FF11 – 4<sup>th</sup> quarter. The continuing sluggish economy, worries over finances and the high unemployment rates has translated into abuse/ neglect investigations increasing by **1.49%**. Child abuse/ neglect investigations peaked at **11.64%** for the FFY10- 1<sup>st</sup> quarter; but the current 8.20% is still significantly higher than pre-recession rates of @ 6.85%.

### Abuse/ Neglect Investigations

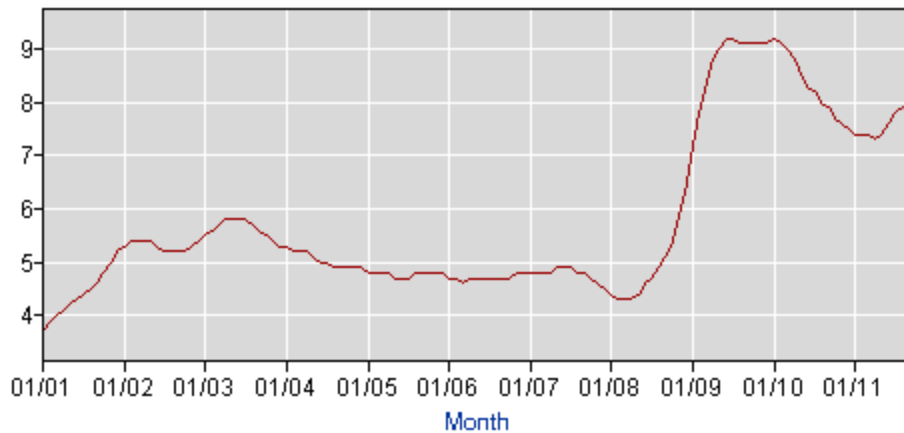
FFY08 – 1 <sup>st</sup>	7.11%	FFY09 - 1 <sup>st</sup>	8.45%	FFY10 – 1 <sup>st</sup>	11.64%	FFY11 – 1 <sup>st</sup>	10.32%
FFY08 – 2 <sup>nd</sup>	6.85%	FFY09 – 2 <sup>nd</sup>	8.46%	FFY10 – 2 <sup>nd</sup>	10.96%	FFY11 – 2 <sup>nd</sup>	10.89%
FFY08 – 3 <sup>rd</sup>	7.44%	FFY09 – 3 <sup>rd</sup>	10.56%	FFY10 – 3 <sup>rd</sup>	9.12%	FFY11 – 3 <sup>rd</sup>	6.71%
FFY08 – 4 <sup>th</sup>	7.70%	FFY09 – 4 <sup>th</sup>	10.58%	FFY10 – 4 <sup>th</sup>	10.05%	FFY11 – 4 <sup>th</sup>	8.20%

Based on information taken from the United States Department of Labor, [www.bls.gov](http://www.bls.gov), the economy is continuing to improve. Wisconsin's unemployment rate has been relatively stable from November 2010 thru October, 2011 at 7.7%. Wisconsin's unemployment rate is still higher than pre-recession rates - a 2.4% increase in unemployment rates from October, 2008, the beginning of the 2009 Federal Fiscal Year thru October 2011:

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3079291	2915252	164039	5.3
↓					
2009	May	3110490	2835182	275308	8.9
2009	Jun	3100872	2823539	277333	8.9
2009	Jul	3087603	2812003	275600	8.9
2009	Aug	3073024	2801169	271855	8.8
2009	Sep	3058942	2791177	267765	8.8
2009	Oct	3046225	2782208	264017	8.7
2009	Nov	3035017	2774405	260612	8.6
2009	Dec	3026400	2768244	258156	8.5
2010	Jan	3030254	2767598	262656	8.7
2010	Feb	3039902	2774849	265053	8.7
2010	Mar	3046655	2777970	268685	8.8
2010	Apr	3052300	2792031	260269	8.5
2010	May	3054065	2803686	250379	8.2
2010	Jun	3040729	2799931	240798	7.9
2010	Jul	3030450	2792525	237925	7.9
2010	Aug	3029737	2790489	239248	7.9
2010	Sep	3031807	2796086	235721	7.8
2010	Oct	3033333	2797159	236174	7.8
2010	Nov	3040948	2808985	231963	7.6
2010	Dec	3050103	2822425	227678	7.5
2011	Jan	3045284	2819301	225983	7.4
2011	Feb	3048976	2821919	227057	7.4
2011	Mar	3059572	2833917	225655	7.4
2011	Apr	3067824	2843660	224164	7.3
2011	May	3072021	2844204	227817	7.4
2011	Jun	3066358	2831826	234532	7.6
2011	Jul	3058079	2818972	239107	7.8
2011	Aug	3055819	2815853	239966	7.9
2011	Sep	3057796	2819199	238597	7.8
2011	Oct	3056640(P)	2822605(P)	234035(P)	7.7(P)

P = Preliminary

### unemployment rate



### **Claimable Foster Care Activities**

Statewide, the slow/ stagnant unemployment rate continues to impact children in the State; resulting in a fairly flat Federal IV-E claim. The Statewide, claimable foster care activities increased **0.83%** from FFY 11 – 3<sup>rd</sup> quarters results of **39.77%** to FFY 11 – 4<sup>th</sup> quarter results of **40.61%**.

Several Foster Care codes decreased; with the largest being a **1.95%** decrease in Code “62”, Case Management (Child Non-Medical). Several Foster Care codes modestly increased; including Code “02” (Rate Setting); Code “03” (Placement of Children); Code “08” (Preparation for and Participation in Judicial Determination); and Code “09” (Foster Care Resource Development).

When you analyze only the statewide claimable foster care activity, you will see that the claimable foster care activity still remains significantly higher than the pre-recession IV-E claim rates - FFY08 – 3<sup>rd</sup> quarter results of **27.73%**. Foster care claimable activity was **27.73%** (FFY08 – 3<sup>rd</sup> quarter), but is now **37.39%** (FFY11 – 4<sup>th</sup> quarter). Therefore, overall, worker time spent on case management activities for children who have been removed from their parental homes, and placed in court-ordered relative, foster care, group home and residential care placements continues to remain at levels significantly higher than pre-recession levels.

### **Bureau of Milwaukee Child Welfare**

Analysis of the Bureau of Milwaukee Child Welfare’s claimable foster care activity levels show that the affects of the sluggish economy has resulted in a decline for children in Milwaukee County. The economic recession had disproportionately affected children in Milwaukee with even higher claimable foster care activity than statewide results. The total claimable calls for BMCW were **71.31%** for FFY11 – 4<sup>th</sup> quarter; versus **65.61%** for FFY11 – 3<sup>rd</sup> quarter; a **5.70%** increase. This is significantly higher than the pre-recession levels; which was **50.00%** for FFY 08 – 1<sup>st</sup> quarter.

Analysis of the claimable foster care activity shows that several codes had significant increases; Code “03” – Placement of Children (2.63% increase); Code “08” – Judicial Determinations (3.88%); Code “52” – Case Reviews (1.15% increase) and Code “61” – Medical Case Managment (1.47%). There were only slight decrease in a few of the Codes, namely Code “21” – Transportation for FC

Administration, Code “62” – Non-Medical Case Management and Code “74” – Referral for Services (family member).

### **Claimable Pre-Placement Activities**

Statewide, pre-placement activities increased a mere 0.40% from 3.01% (FFY11-3<sup>rd</sup> quarter) to 3.40% (FFY11- 4<sup>th</sup> quarter). Effective with the start of FFY11, pre-placement activity was limited to those cases involving children who are in the parental home and an open safety plan is in effect to prevent the placement of children outside the home. Calls involving children who only had an open court order in place without a safety plan in place to prevent placement were removed from claimable activity.

For the FFY11- 4<sup>th</sup> quarter, there were only 5 calls involving juveniles who were at home with an open safety plan in place to prevent placement (primarily those children who were in previous out-of-home placements with plans in place to prevent their re-removal. When you remove those 5 calls, there was only a 0.52% increase from 2.69% (FFY11-3<sup>rd</sup> quarter) to 3.21% (FFY11-4<sup>th</sup> quarter).

BMCW actually saw a significant decrease in pre-placement activities; which decreased 3.73% from 12.17% (FFY11-3<sup>rd</sup> quarter) to 8.44% (FFY11-4<sup>th</sup> quarter); due to a 3.20% decrease in Code “13” – Prevention Case Plan Exists. Less worker activity in BMCW during FFY11 – 4<sup>th</sup> quarter was spent on children who were still in parental home or reunified with their parent(s).

### **Non-Claimable Child-Related Calls**

Statewide, non-claimable child-related calls continued to increase; which increased 1.63% from 41.69% in FY11-3<sup>rd</sup> quarter to 43.32% in FFY11-4<sup>th</sup> quarter.

This activity increased due to an increase in child abuse/ neglect investigations; which increased 1.48%; from 6.71% FFY11 – 3<sup>rd</sup> quarter to 8.20% FFY11 – 4<sup>th</sup> quarter; as well as an increase in juvenile correctional placements; which increased 0.81% from 0.96% FFY11 – 3<sup>rd</sup> quarter to 1.77% FFY11 – 4<sup>th</sup> quarter.

There were slight decreases in Code “11” – Not at Risk of Placement from 30.12% (FFY11- 3<sup>rd</sup> quarter) to 29.70% (FFY11-4<sup>th</sup> quarter) ;and Code “12” – Positive Risk Assessment Completed, in which allegations of abuse/ neglect were substantiated, but there is no safety plan in place to prevent placement.

### **Non-Client Related Calls**

The breakdown for non-client-related activities decreased a minimal 0.80% from FFY11-3<sup>rd</sup> quarter results, 43.33% of all calls to FFY11- 4<sup>th</sup> quarter results (42.54). The decrease in non-client related calls can be attributed to a decreases in all codes; with the exception of increases in Code “01” – Out of Sample (1.05% increase), Code “02” – Vacation (2.43% increase) and Code “23” – General Service Activity (0.33% increase).

The out-of-sample rate although improved from previous quarters; but has increased 1.05% from FFY 11- 3<sup>rd</sup> quarter results (2.03%) to FFY 11 – 4<sup>th</sup> quarter results (3.08%).

The turnover calls (layoffs, retirements, promotions, etc.) made up 2.28% of the out-of-sample rate (63 out of 86 calls); which is a 0.87% increase from the FFY11-3<sup>rd</sup> quarter results of 1.41%.



No response and responded too late calls made up 0.83% of the out-of-sample calls for FFY11-4<sup>th</sup> quarter (23 out of 86 calls), a 0.18% increase from FFY11 – 3<sup>rd</sup> quarter results of 0.65%.

BMCW's non-client-related calls increased 3.41% from 40.57% to 43.97%. BMCW's out-of-sample rate increased 3.64% to 8.98%. This is a huge increase; not quite as high as historical averages of around 11%; but still significant. However, a huge turnover has contributed to this increase.

BMCW's FFY11-4<sup>th</sup> quarter out-of-sample rate was 8.98%. However, 76% of these calls, or 29 out of 38 out of sample calls were due to workers no longer being with the agency/ promoted, etc. Whereas, 9 calls, or 24% of the out-of sample calls were due to late or no responses.

To continue this improvement in the out-of-sample rate, all workers, supervisors and liaison's at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates. When an individual sample is thrown out, pollers send reminder emails to those workers to respond within the 48 hour time frame.

Additionally, to help reduce the out-of-sample rates, both pollers are sending emails to workers after the 1<sup>st</sup> business day to improve the response rate and have called supervisors and liaisons to help assist in more timely responses. A monthly tabulation of no responses and turnover rate is compiled to more closely monitor compliance of the timeliness requirements of the time study.

To determine Subsidized Guardianship and WISACWIS claims, the break-out of the 423 calls to BMCW are as follows (*based on 237 client-related calls*):

	Unassigned & Exempt Group		Control Group		Experimental Group		Guardianship (eff 8/1/11)		Total	
	#	%								
<b>1. IV-E. Claim</b>										
01 Eligibility Determination	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<b>2. Foster Care Activity</b>										
02 Rate Setting	2	0.84%	0	0.00%	0	0.00%	0	0.00%	2	0.32%
03 Placement of Children	15	6.33%	0	0.00%	0	0.00%	0	0.00%	15	2.52%
08 Preparation for & Participation in Judicial Det.	28	10.97%	1	0.42%	0	0.00%	1	0.42%	28	5.42%
09 Resource Development	1	0.42%	0	0.00%	0	0.00%	0	0.00%	1	2.21%
10 Recruitment	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.13%
21 Transportation for FC Administration	3	1.27%	0	0.00%	0	0.00%	0	0.00%	3	1.20%
41 Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
42 Dev. Case Plan (Child-Non-Medical)	2	0.84%	0	0.00%	0	0.00%	0	0.00%	2	0.44%
43 Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44 Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51 Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
52 Case Review (Child-Non-Medical)	14	5.91%	0	0.00%	0	0.00%	0	0.00%	14	2.96%
53 Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
54 Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
61 Case Management (Child-Medical)	6	2.53%	0	0.00%	0	0.00%	0	0.00%	6	0.95%
62 Case Management (Child-Non-Medical)	73	30.80%	2	0.84%	1	0.42%	0	0.00%	76	20.37%
63 Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
64 Case Management (Family Mbr-Medicaid ineligible)	3	1.27%	0	0.00%	0	0.00%	0	0.00%	3	0.63%
71 Referral for Services (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.06%
72 Referral for Services (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.13%
73 Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74 Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.13%
<b>Total Foster Care Activity</b>	<b>145</b>	<b>61.18%</b>	<b>3</b>	<b>1.27%</b>	<b>1</b>	<b>0.42%</b>	<b>1</b>	<b>0.42%</b>	<b>150</b>	<b>63.29%</b>

Pre-Placement/ Preventing Foster Care Activity

	Unassigned & Exempt Group		Control Group		Experimental Group		Guardianship (eff 8/1/11)		Total	
	#	%	#	%	#	%	#	%	#	%
13 - Prevention Case Plan Exists	52	3.28%	0	0.00%	0	0.00%	0	0.00%	52	3.28%
15 - Court Proceedings Started	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2	0.13%
<b>Total Pre-Placement/ Preventing Foster Care Activity</b>	<b>54</b>	<b>3.40%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>54</b>	<b>3.40%</b>
<b>Total Foster Care/ Pre-Placement Activity</b>	<b>647</b>	<b>40.79%</b>	<b>3</b>	<b>0.19%</b>	<b>1</b>	<b>0.06%</b>	<b>1</b>	<b>0.06%</b>	<b>652</b>	<b>41.11%</b>
<b>Removal of Pre-Placement/ Preventing Foster Care Activity for JJ Case</b>										
13 - Prevention Case Plan Exists	2	0.13%	0	0.00%	0	0.00%	0	0.00%	2	0.13%
15 - Court Proceedings Started	1	0.06%	0	0.00%	0	0.00%	0	0.00%	1	0.06%
<b>Total (JJ Pre-Placement Calls to be removed from IV-E claim)</b>	<b>3</b>	<b>0.19%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>0</b>	<b>0.00%</b>	<b>3</b>	<b>0.19%</b>
<b>BMCW – Total Claimable Calls for the Qtr</b>	<b>644</b>	<b>40.61%</b>	<b>3</b>	<b>0.19%</b>	<b>1</b>	<b>0.06%</b>	<b>1</b>	<b>0.06%</b>	<b>649</b>	<b>40.92%</b>

### BMCW Non-Claimable Child-Related Calls:

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
<b>11 Not at Risk of Placement</b>	41	21.69%	0	0.00%	<b>1</b>	<b>0.53%</b>	42	22.22%
12 Positive Risk Assessment Completed	3	1.59%	0	0.00%	0	0.00%	3	1.59%
16 Kinship Placement as FC Prevention (no MA)	2	1.06%	0	0.00%	0	0.00%	2	1.06%
17 Kinship Placement – MA	0	0.00%	0	0.00%	0	0.00%	0	0.00%
81 Child Abuse/ Neglect Investigation	16	8.47%	0	0.00%	0	0.00%	16	8.47%
82 Direct Social Services	0	0.00%	0	0.00%	0	0.00%	0	0.00%
83 Juvenile Correctional Placements	2	1.06%	0	0.00%	0	0.00%	2	1.06%
<b>Total Non-Claimable Child-Related Calls</b>	<b>64</b>	<b>33.86%</b>	<b>0</b>	<b>0.00%</b>	<b>1</b>	<b>0.53%</b>	<b>65</b>	<b>34.39%</b>

<b>Total BMCW – Child-Related Calls</b>	<b>180</b>	<b>95.24%</b>	<b>3</b>	<b>1.59%</b>	<b>6</b>	<b>3.17%</b>	<b>189</b>	<b>100.00%</b>
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BMCW – Client-Related Calls	180	56.60%	3	0.94%	6	1.89%	189	59.43%
BMCW – Non-Client-Related Calls	129	40.57%	0	0.00%	0	0.00%	129	40.57%
<b>Total Number of Calls to BMCW for Quarter</b>	<b>309</b>	<b>97.17%</b>	<b>3</b>	<b>0.94%</b>	<b>6</b>	<b>1.89%</b>	<b>318</b>	<b>100.00%</b>

Total BMCW – Child Related Calls	180	95.24%	3	1.59%	6	3.17%	189	100.00%
Total BMCW – Adult-Related Calls	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<b>Total BMCW Client-Related Calls</b>	<b>180</b>	<b>95.24%</b>	<b>3</b>	<b>1.59%</b>	<b>6</b>	<b>3.17%</b>	<b>189</b>	<b>100.00%</b>

The following is a breakdown of the remaining **186** calls for the quarter (% results based on a total of 473 calls):

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients
<b>Non-Client-Related Calls</b>								
01 - Out-of Sample Calls	17	5.35%					17	5.35%
02 - Vacation	26	8.18%					26	8.18%
03 - Sick Leave	3	0.94%					3	0.94%
04 - Compensatory Time	21	6.60%					21	6.60%
05 - Leave	12	3.77%					12	3.77%
06 - Personal Time (Breaks, Bathroom, etc.)	15	4.72%					15	4.72%
07 - Staff Development	16	5.03%					16	5.03%
09 - General Administrative Activities	18	5.66%					18	5.66%
11 - Other Activity (Not Client-Related)	1	0.31%					1	0.31%
23 - General Service Activity/ Resource Development	0	0.00%					0	0.00%
<b>Total BMCW - Non-Client Related Calls</b> <i>(% based on 359 total calls to Milwaukee)</i>	<b>129</b>	<b>40.57%</b>					<b>129</b>	<b>40.57%</b>
<b>Total BMCW Calls</b>	<b>318</b>	<b>100%</b>					<b>359</b>	<b>100%</b>

With the elimination of calls to Juvenile Justice, Aging and Disability Unit workers, all but one of the calls to BMCW are child-related calls. This continues to be a main factor for the continued increases in child-related activity; and potential increases in IV-E claimable activity for BMCW. **Only one** call was made to workers who were not working with children. And fewer calls were made to those workers who were not performing IV-E claimable activities. There was a 3.41% increase in client-related calls; which decreased from 59.43% to 56.03%; but more client-related calls were in IV-E claimable activities.

### **Claimable Foster Care Activities**

The total BMCW IV-E claim increased 5.70% from 65.61% (FFY11-3<sup>rd</sup> quarter) to 71.31% (FFY11 – 4<sup>th</sup> quarter results). This is due to increases in foster care placement activities. There was a 9.85% increase in foster care activity; from 53.44% (FFY11-3<sup>rd</sup> quarter) to 63.29% (FFY11-4<sup>th</sup> quarter). Essentially, a far greater number of samples involved children who were removed from their homes.

The most significant increases were seen in Codes “03”- Placement of Children, Code “08” - Preparation for and Participation in Judicial Determination; Code “52” – Case Plan Review and Code “61” – Medical Case Management.

### **Claimable Pre-Placement Activities**

Like Statewide results which saw a decrease in Pre-Placement Activities, there was an decrease in claimable Pre-Placement Activities for the BMCW. Claimable Pre-Placement Activities decreased 3.73% from 12.17% to 8.44%. **Less worker time** was spent on cases involving a child(ren) that were at home with safety plans in place to prevent placement or re-removal from the home for the FFY11– 4<sup>th</sup> quarter.

### **Non-Claimable Foster Care Activities**

Non-Claimable Foster Care Activities in BMCW significantly decreased 6.54% from FFY11–3<sup>rd</sup> quarter (34.39%) to FFY11-4<sup>th</sup> quarter results (27.85%). This is as a result of large a large decrease in Code “11” – Not at Risk of Placement activity in which the child(ren) were deemed to not be at imminent risk of removal from the parental home; and no safety plan was in place to prevent removal.

The economy is still in recovery as evidenced by the high child abuse/ neglect investigations at both the State and BMCW levels. Children in Milwaukee continue to be especially vulnerable to the poor economic outlook.

	FFY09– 4 <sup>th</sup> Qtr	FFY10 - 1 <sup>st</sup> Qtr	FFY10 – 2 <sup>nd</sup> Qtr	FFY10 – 3 <sup>rd</sup> Qtr	FFY10 – 4 <sup>th</sup> Qtr	FFY11 - 1 <sup>st</sup> Qtr	FFY11 - 2 <sup>nd</sup> Qtr	FFY 11 - 3 <sup>rd</sup> Qtr	FFY 11 - 4 <sup>th</sup> Qtr
1. Eligibility Determination	0.00%	0.39%	0.00%	0.00%	0.39%	0.00%	0.00%	0.00%	
2. Foster Care Activity	54.22%	51.76%	60.73%	67.71%	63.68%	63.48%	64.36%	53.44%	
3. Pre-Placement Activity	12.44%	10.59%	9.95%	8.85%	12.63%	8.43%	9.90%	12.17%	
Total Claimable Calls ( <i>including subsidized guardianship calls</i> )	66.67%	62.75%	70.68%	76.56%	76.32%	71.91%	74.26%	65.61%	

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